



Update from Congressman NEIL ABERCROMBIE

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Taxpayer Services for Military Families

Please call the facility to check eligibility for services and hours of operation.

Air Force
Hickam AFB
Hickam Tax Center
Hanger 2,
Room 110
448-0712

Army
Schofield Barracks Tax Center
Building 648
655-5144

Army
Fort Shafter Tax Center

TAX QUESTIONS?

HELP AVAILABLE IN MANY PLACES

With tax deadlines approaching, you may have questions about your return. Fortunately, there are many sources of help available if you have questions about any part of the Federal income tax filing process.

The newly redesigned Internal Revenue Service website (www.irs.gov) should be able to answer most of your questions. It provides links to email a question to the IRS if you can't find the information you need. You can also file your taxes online and get your refund in half the time!

Help is also available by phone, toll free:

1-800-829-3676 (for forms and publications)

1-800-829-4477 (TeleTax, recorded tax information, automated refund information)

Refund Hotline: 1-800-829-1954

Tax Help Line for Individuals: 1-800-829-1040

Sincerely,

Neil Abercrombie
Member of Congress

Taxpayer Advocate Services

Building 330, Fort
Shafter (Aloha
Center)
438-0829

Coast Guard
14th Coast Guard
District Tax Clinic
300 Ala Moana
Blvd, Suite 8-129
541-2108

Marine Corps
Kaneohe Bay
Legal Services
Center,
Building 401
257-1534

Navy
Pearl Harbor
Naval Base Tax
Center
Building 679
Room 11
655-3360

**Services for
the hearing
and visually
impaired**

Hawaii Services
on Deafness

300 Ala Moana Blvd
Honolulu, HI 96850
Monday-Friday, 8:30am-4:30pm
539-2099

Taxpayer Advocate Services is an independent branch of the IRS that helps businesses and consumers resolve problems they encounter with the tax system.

Services available on a walk-in basis include:

- Help preparing your basic individual income tax return if you qualify for the Earned Income Tax Credit (EITC) or your income is \$38,000 or less (available in most offices)
- Answers to tax questions related to your individual Federal tax return
- Accepting cash payments
- Account inquiries (help with letters, notices and levies on your wages or bank account)
- Alien Clearances (Sailing Permits)
- Application for Taxpayer Assistance Order (ATAO)
- Copies of tax returns and transcripts (verifiable extreme hardships only)
- Heavy Vehicle Use Tax (form 2290)
- Multilingual assistance
- Need-based tax return preparation
- Payments/payment arrangements
- Procedural inquiries
- Solutions to tax issues
- State tax return preparation (only for the state where the service center is located)
- Tax forms
- Tax law assistance
- Taxpayer Identification Numbers

Free Services and Programs

1833 Kalakaua
Avenue Suite 905
Honolulu, HI
96815
**Services for Deaf
and Hard of
Hearing ONLY**
TTY:
946-7300

Ho'opono
Rehabilitation
Center
1901 Bachelot
Street
Honolulu, HI
96817
**Services for
Visually
Impaired ONLY**
586-5267

VITA and TCE Programs

Free tax return preparation is available for qualified taxpayers through the IRS Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) programs. Volunteers help prepare basic tax returns for individuals who have low to moderate income. Some sites offer electronic filing at no charge.

VITA - Call 1-800-829-1040
TCE - Call AARP at 1-888-227-7669

These assistance sites are available in the 1st Congressional District. Phone numbers are listed if available. **Please contact the facility beforehand, as many of these sites are open just a few hours per day or a few days per month:**

Volunteer Legal Services of Hawaii
(Honolulu) 528-7046
Languages spoken: English, Filipino, Italian, Hawaiian, Japanese, Korean, Marshallese, Samoan, Vietnamese

Legal Aid Society of Hawaii
(Honolulu) 527-8050
Languages spoken: English, Japanese, Filipino

Congressman Neil Abercrombie

1502 Longworth House Office Building
Washington, D.C. 20515
202-225-2726
808-541-2570
www.house.gov/abercrombie

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