Congresswoman Madeleine Z. Bordallo

Dear Military Retirees and Veterans,

Hafa Adai. The Department of Veterans Affairs is conducting a national review of health care facilities. The Capital Asset Realignment to Enhance Services (CARES) process will determine priorities regarding Veterans' Clinics for many years to come. I believe it is vital for this national review to include your concerns regarding the Guam Veterans' Clinic. I will also continue to work to ensure that the other important concerns raised at the recent Veterans' Forum on Guam, such as benefits processing, are addressed. If you are not enrolled in the VA health care network, I urge you to sign up today.

The current plan under consideration calls for the construction of a new Naval Hospital in 2008, which will include a new Veterans' Clinic with a separate entrance. The new facility will ensure accessible, high quality primary, specialty, and hospital care for veterans on Guam and the Northern Marianas. By answering the enclosed survey you will help me ensure that the Veterans' Clinic meets the needs of Guam's veterans. Make sure your voice is heard. The information that you provide will be used to compile a report on the Guam Veterans' Clinic that I will submit to the CARES Commission by October 1st, 2003.

Please feel free to fill out the survey reply card and submit it by mail or directly to my District Office in Hagåtña as soon as possible. You may copy this survey and distribute it to veterans you know. Thank you for your assistance.

Sincerely,

Madeleine Z. Bordallo

(Contact Information Optional)

Name: _____

Address: _____

_____

E-mail: _____

Place First Class Postage Here

Congresswoman Madeleine Z. Bordallo
120 Father Duenas Avenue, Suite #107
Hagåtña, Guam 96910

Background Information (Optional)
Are you a military retiree? __**Yes** __**No**
Are you a veteran? __**Yes** __**No**
Are you a disabled veteran? __**Yes** __**No**
Dates of Service (& combat duty if applicable) _____
___ **Army** ___ **Navy** ___**Marine Corps** ___**Air Force**
___**Coast Guard** ___**Other Beneficiary**

Veterans' Clinic Usage

1. Are you enrolled in VA Health Care? __**Yes** __**No**
2. What is your VA Priority Group? **1 2 3 4 5 6 7 8**
3. Do you have other health care coverage? __**Yes** __**No**
4. How many times have you visited the Veterans' Clinic in the last year? **1 2 3 4 5 6 7 8 9 10+**
5. How do you rate the medical treatment you received?
   1 2 3 4 5 6 7 8 9 10
   Poor Average Excellent
6. How long did it take you to get your last appointment?
   __**1 day** __**5-7 days** __ **8-29 days** __**30-59 days** __**60 or more**
7. Have you been hospitalized in the last year? __**Yes** __**No**
   If yes, please specify __**1 day** __**2-4 days** __**5-7 days**
   __**8-29 days** __**30 or more**
8. How do you rate the medical treatment you received while hospitalized?
   1 2 3 4 5 6 7 8 9 10
   Poor Average Excellent
9. Have you received medical treatment outside the Veterans' Clinic (or Naval Hospital) in the past year? **Yes / No**
10. What services and/or improvments would you like to see provided at the new hospital?

_____
_____
_____
_____
_____
_____
_____
_____
_____

For more information on the CARES process, visit http://www.va.gov/CARES/

Important news for Veterans and Military Retirees.

Are you a Veteran or Military Retiree?
Have your say in the nationwide review of Veterans' Health Care.

U.S. HOUSE OF REPRESENTATIVES
Suite 107 · 120 Father Duenas Avenue · Hagåtña, Guam 96910
www.house.gov/bordallo

PUBLIC DOCUMENT
OFFICIAL BUSINESS

M.C.

PRSRT STD

This mailing was prepared, published and mailed at taxpayer expense.