#	Reference	Question	Response
1	Q&A Question 147 & 25 and Section L	The answer to question 147 states that the Executive Summary is not included in the page count but the answer to question 25 and the amended RFP do not list Tab 2 - Executive Summary as an excluded section. Please confirm that the Executive Summary does not count towards the page limit	Executive Summary does not count toward page limit
2	Q&A Question 25 & RFP (L.2.1.1	The answer to question 25 states an overall 15-page limit for the proposal but in the RFP (L.2.1.1) it states: "The technical proposal shall not exceed fifteen (15) pages excluding the items in L.2.1.2. The management proposal shall not exceed five (5) pages." Does this mean the overall proposal page limit is now 20 pages?	15 page technical, 5 page management
3	Due Date	Please confirm Due Date is 10/3 and not 9/12	Yes
4	Solicitation, C.3, Page 7-12	Based on the Performance Work Statement (PWS), we understand that this contract primarily covers typical end-user service desk support. We assume that infrastructure-related issues—such as those involving firewalls, switches, or cabling—are handled by a separate group or contract. Could you please confirm whether any of these infrastructure-related responsibilities fall within the scope of this contract?	Outside of plugging a cable into a port and ensuring there is network connectivity, Network or some other infrastructure team would take care of changes to firewalls, cabling and switches.
5	Solicitation, C.3.2, Page 8	Do any of the district offices currently have dedicated local IT support personnel or embedded IT support provided by existing staff?	No, all support would be provided by IT Customer Solutions.
6	Solicitation, C.3.2, Page 8	Do the district offices maintain a basic network infrastructure, such as a network hardware setup housed in a telecommunications closet? We anticipate that our nationwide technicians will be capable of addressing basic telecommunications issues (e.g., power-cycling a modem) and will coordinate with the local Internet Service Provider (ISP) for more complex matters.	Yes
7	Solicitation, C.5, pages 12-13 OAM25035S Answered Questions.xlsx	Per question #122 and #174 responses, the government stated that we should assume there are approximately 150 district office dispersed across the country, including Alaska and Hawaii. However the PWS states that there are 950 District Office locations. Would the government please clarify whether the figure of 150 represents the average number of district offices expected to require support in a given month, or if only 150 district offices in total will require onsite support under this contract?	As of now, ITCS provides dedicated support for 150 Member Offices, and each of those offices has 1-3 district offices, which may require site visits or remote support at some point during the year. Typically, we provide onsite support to district offices 1-3 times per month in total.
8	H.22.b. Page 40	The solicitation requires all contractors and sub-contractors to go through a background check. Please confirm this includes all Nationwide Field Technicians and that their validation process can be completed totally virtually/remotely.	*checking with Cybersecurity / Densmore or Laural.
9	H.23.a Page 41	The Access paragraph reads as if badge requirements only apply to the Washington DC House Buildings. Please confirm.	That is correct.
10	H.23.a Page 41	Please confirm if the Nationwide Field Technicians accessing the House network at the district offices will require a badge. The paragraph seems to allow for COR determination.	No they won't require a House badge in the district offices. But they should have vendor identification.
11	H.23.a Page 41	Please confirm whether Nationwide Field Technicians who are accessing a District Office facility and do not need to connect to the House network in order to resolve an issue will not require a badge.	It would depend on the nature of the action
12	H.23.a Page 41	Please provide the general process and requirements for Nationwide Field Technicians to receive authorization to access district offices to resolve technical issues.	Please see RFP regarding innovative approaches
13	Pg. 9/C.3.3 - Competencies & Requirements	Tier 1 requirements note 3 years experience needed for most technical skills and 5 years experience using BMC/Helix/Remedy for various functions. Does the House want staff with three or five years total related professional experience?	Yes. 5 years experience with a ticketing is required but that experience does not have to be specifically with BMC Helix / Remedy.

14	Pg. 10/C.3.3 - Competencies & Requirements	Will the House consider separating tier 2 and tier 3 requirements or delineating which are exclusive to one role of the other?	Tier 3 includes all Tier 2 skills as well as Powershell and PowerBI, plus advanced troubleshooting. See 3.3.3.
15	Pg. 10/C.3.3 - Competencies & Requirements	Does someone fulfilling a tier 3 role need to be able to lift 50 pounds?	Only Tier 1/2 would need to be able to lift 50 pounds.
16	Pg. 10/C.3.3 - Competencies & Requirements	Does someone fulfilling a tier 3 role need three years of call center experience?	No.
17	Pg. 10/C.3.3 - Competencies & Requirements	Does someone fulfilling a tier 2 role need three years of call center experience?	No, but call center experience is preferred.
18	Pg. 10/C.3.3 - Competencies & Requirements	Does someone fulfilling a tier 2 role need to have PowerShell experience?	Tier 2 does not require Powershell.
19	Pg. 57/L.1/Tab 5 - Price Schedules	This section notes: "The vendor shall also provide pricing in the template format provided by the House.". Can the House please provide this template?	This language has been removed
20	Section B.1	Does the Service Contract Act (SCA) apply to any of the positions or this contract?	No
21	Section L.2. SUBMISSION OF PROPOSALS	The House has answer several questions regarding what is exceluded from the proposal. Can the House state exactly which Tabs, Proposal Secrtions are being held to the "total" 15 page requirement, or specifically describe the page limit for Tab 1 - Tab 6?	Technical proposal is 15 pages, management proposal is 5 pages.
22	Section L.2. SUBMISSION OF PROPOSALS	Please provide guidance to what Informative Information is?	Refers to information that is useful, helpful, and provides knowledge or clarity.
23	Section L.2. SUBMISSION OF PROPOSALS	Will the house allo 9 point for for all headers, footers as well?	As long as no new technical information is presented
24	SOA	Will the House reissue a new SOA for completion (considering the redX placed per Q&A to remove abiguity from TOC)	No, the red X is itself to remove ambiguity as the table of contents on page 1 does not apply
25		Beyond the current ITIL-based Tier 1–3 model, is the House considering adoption of AI/ML-driven service desk capabilities (e.g., chatbots, predictive ticket routing, automated remediation)?	That would be considered an innovative approach and should be handled as described in the RFP
26		Is there interest in Robotic Process Automation (RPA) for repetitive support tasks (password resets, account provisioning, reporting)?	That would be considered an innovative approach and should be handled as described in the RFP
27		Are there specific emerging technologies (e.g., AI, ML, cloud-native monitoring, zero trust architecture, AR/VR training tools) the House wants the contractor to evaluate, pilot, or integrate during the period of performance?	That would be considered an innovative approach and should be handled as described in the RFP
28		The RFP references ITIL alignment—does the House have a preferred IT Service Management (ITSM) platform (e.g., ServiceNow, Remedy, Cherwell), or can vendors propose alternatives?	The House uses Remedy
29		Will the House provide baseline toolsets and knowledge articles (ITSM, MDM, monitoring, escalation scripts), or is the contractor expected to create and maintain them?	Yes

#		Question	Response
30		Does the House anticipate expanding to hybrid or remote support models leveraging cloud-based ITSM and remote diagnostic platforms?	n/a
31		Does the contractor have flexibility to propose process improvements and modernization roadmaps beyond staff augmentation, or is work limited to sustaining current operations?	Please see RFP regarding innovative approaches
32		The RFP estimates ~30 FTEs with surge to ~55 during Congressional Transition. Are these hard ceilings, or can staffing scale beyond if additional needs arise?	Yes
33		For Congressional Transition surges, will the House provide historical demand data or ticket volumes to inform staffing models?	44500 total tickets across Tier 1,2,3 for 2024. (breakdown by location not available) Tier 1: 22,250 Tier 2: 250 Tier 3: 22,000 Tickets per month during surge: Tier 1 - 7300 per month Tier 2 - 5250 per month Tier 3 - 135 tickets + 30 tasks
34		Are there any specific labor categories, certifications, or clearance levels (e.g., ITIL, M365, CompTIA, CISSP, Public Trust) that are mandatory versus preferred for Tier 2/3 staff?	See C.3.3.
35		During surge events, can the contractor leverage remote/virtualized staff or independent consultants (1099), or must all surge staff be onsite and W-2 employees?	The House requires monthly performance reviews as the baseline reporting expectation. In addition, vendors are encouraged to propose supplemental reporting capabilities such as real-time KPI dashboards and executive-level summaries, that enhance visibility into performance and service delivery.
36		Does the House have a preference for onsite-only staff augmentation, or would a hybrid staffing model (onsite + remote NOC) be acceptable?	The House requires monthly performance reviews as the baseline reporting expectation. In addition, vendors are encouraged to propose supplemental reporting capabilities such as real-time KPI dashboards and executive-level summaries, that enhance visibility into performance and service delivery.
37		The RFP lists response/resolution times (1 hr contact, 4 hr onsite, 8 hr resolution). Will there be penalties, incentives, or additional SLAs beyond those listed?	Any additional SLAs shall be proposed as part of the proposal.
38		Will the contractor have access to historical ticket data, call volumes, and trend reports prior to transition to design accurate staffing and resourcing models?	44500 total tickets across Tier 1,2,3 for 2024. (breakdown by location not available) Tier 1: 22,250 Tier 2: 250 Tier 3: 22,000 Tickets per month during surge: Tier 1 - 7300 per month Tier 2 - 5250 per month Tier 3 - 135 tickets + 30 tasks
39		Does the House prefer real-time KPI dashboards and executive-level reporting in addition to monthly performance reviews?	The House requires monthly performance reviews as the baseline reporting expectation. In addition, vendors are encouraged to propose supplemental reporting capabilities such as real-time KPI dashboards and executive-level summaries, that enhance visibility into performance and service delivery.
40		Section I.9 references "Technology Enhancement." Does the House expect the contractor to proactively propose modernization initiatives (AI, cloud-native endpoint management, automation), or only support existing systems?	That would be considered an innovative approach and should be handled as described in the RFP

41		Is the House interested in a formal proof-of-concept program where contractors can propose and pilot new technologies with measurable ROI during contract performance?	That would be considered an innovative approach and should be handled as described in the RFP
42		For district offices nationwide, can support be subcontracted to qualified regional partners, or must all staff be directly employed by the prime contractor?	The House has not prescribed a specific coverage model for District Office support. Vendors may propose the approach they believe will best meet the stated requirements (e.g., regional hubs, on-demand dispatch, subcontractor partnerships, or a hybrid).
43		Are there any specialized technology environments (assistive tech for accessibility, secure comms, video conferencing) requiring advanced expertise beyond general IT support?	No. However, staff are expected to have a general working knowledge of specialized technology environments, sufficient to triage issues, escalate appropriately, and communicate effectively with both users and technical experts.
44		What coverage model is expected for district office support (regional hubs, on-demand dispatch, subcontractor partnerships)?	The House has not prescribed a specific coverage model for District Office support. Vendors may propose the approach they believe will best meet the stated requirements (e.g., regional hubs, on-demand dispatch, subcontractor partnerships, or a hybrid).
45		To help us accurately model SLA compliance, can the House provide historical data on field visits over the past five years? Specifically: How frequently have onsite visits been required at district offices? And What types of issues typically necessitated in-person support versus remote resolution?	The 8-hour resolution expectation does not apply equally to all ticket types. Service Level Agreement (SLA) targets may vary depending on the category, severity, and impact of the issue (e.g., hardware, software, network, or account access).
46		Given today's technology environment where most issues are handled remotely, what are the current assumptions by the House regarding onsite assistance? Under what circumstances will a field visit be considered mandatory for SLA compliance?	The 8-hour resolution expectation does not apply equally to all ticket types. Service Level Agreement (SLA) targets may vary depending on the category, severity, and impact of the issue (e.g., hardware, software, network, or account access).
47		For SLA measurement purposes, will the House distinguish between issues resolved remotely and those requiring onsite intervention? How often has SLA compliance historically depended on field visits, particularly in district offices?	Yes. Visits to district office locations will be based on severity and nature of the issue.
48		What additional information, reports, or metrics can the House provide to contractors to better understand SLA compliance trends, exceptions, and approval processes (e.g., when resolution exceeds the 8-hour window)?	SLAs can be adjusted for cases that need to be outsourced - eg, hardware ordered or issue escalated to software vendor.
49		The PWS requires most issues to be resolved within eight (8) business hours of the initial response. Can the House provide historical performance data (average resolution times, % resolved within SLA, exceptions) from the incumbent contractor?	We're looking for the prospective service provider to propose a service level model. Baseline data is not available.
50		For nationwide support, how often have field visits been required historically (e.g., average per month/year over the last 5 years), and under what circumstances are onsite visits considered mandatory versus optional?	See question 68.
51		Given the growth of remote diagnostic and remote support tools, what is the House's current assumption or expectation for onsite assistance outside the Washington, D.C. metro area?	See question 68.
52		Can the House clarify whether the 8-hour resolution expectation applies equally to all ticket types (hardware, software, network, account access), or if different categories will have different SLA targets?	The 8-hour resolution expectation does not apply equally to all ticket types. Service Level Agreement (SLA) targets may vary depending on the category, severity, and impact of the issue (e.g., hardware, software, network, or account access).
53		Will service requests (e.g., new user setup, software installs) be subject to the same SLA requirements as incident resolution, or will they have separate timelines?	Service Requests are subject to the same SLAs.

#	Ref	Question	Response
54		What are the House's expectations for SLA compliance reporting—will the contractor be required to submit compliance reports (e.g., % tickets resolved within SLA) monthly, quarterly, or in real time through dashboards?	The House requires monthly performance reviews as the baseline reporting expectation. In addition, vendors are encouraged to propose supplemental reporting capabilities such as real-time KPI dashboards and executive-level summaries, that enhance visibility into performance and service delivery.
55		For district offices, what is the expected response and resolution time for Tier 2/3 issues requiring onsite assistance, considering travel logistics?	SLA can be adjusted based on nature and severity of issue and travel requirements.
56		Are there defined SLA penalties, incentives, or remedies if resolution times are not met, beyond the payment deductions already mentioned?	Any additional SLAs shall be proposed as part of the proposal.
57	C.3.2 Responsibilities, C.3.3 Competencies & Requirements	Can the government provide a list of standard devices and quantities for inventory/asset management purposes?	Approximately 13,000 devices under management: laptops, desktops, Macs and mobile devices.
58	C.3.2 Responsibilities, C.3.3 Competencies & Requirements	Is the government open to recommendations about supported devices, mobile capabilities and/or lifecycle management of said devices?	Yes.
59	Invoicing	Question 305 states that invoicing may be monthly, but depends on the structure proposed by the vendor. If a vendor proposes a monthly invoicing and payment structure as part of our proposal, please confirm that the structure is acceptable and compliant.	Contract structure shall be included as part of the Management proposal.
60	Travel	Can the Government please confirm it will allow for the inclusion of a Travel CLIN for non-local travel for reimbusement purposes.	Based upon the vendors propsal. Vendor should include cost in travel line item and then as we near the line item limit we'd have to figure out how to add funds, keeping a ball park budget in mind. Vendor should specify per diem rates for meals and labor, understanding that airfare will be variable.
61	B.1	Recognizing that it is in the House's best interest to ensure bidders are evaluated against the same criteria, can the House please confirm that it will provide a standardized Pricing template and contract type (i.e. , T&M) that allows enough time for bidders to structure a competitive pricing proposal.	No template will be provided
62	C.1, page 6; C.3.1., page 7-8; C.3.4, page 11-12; C.5.1, page 12-13; F.3, page 22	Questions 3, 156, 157 and 158 reference that remote work is available. Can the House please confirm that a 'hybrid' place of performance for all support tiers (Tier 1-3) is compliant and acceptable.	Remote support is acceptable if that's all that's required to resolve the case; some cases will require sending a technician to the physical office .
63	C.5, C.3.1.4	In the previous Q&A (Questions 32, 122, 137, 174, 227, 241, 311, 324 and 329) bidders requested infromation on the District office locations. The answer to Question 32 stated that "List to be provided at a later date. Offices are support in-person and remotely. Vendors may propose either.", while in question 127, 137, 241 and 311 the Goverhment states that is is "Unable to provide specific addresses". Can the House please provide a list of all district office addresses that require in-person support.	There are 435 Members in the House of Representatives, each Member has at least 1 district office and many have multiple. Not all district offices always require support, some have their own IT people, some don't.
64	C.10	Question 62 response states that "I could go either way on C.10, probably not needed" and in Question 282 response the Government states it removed C.10.C. Clause C.10 still references Section C.15, which is not in the solicitation. Can the Government please remove C.10 in its entirety.	No

65	L.1	Question 148, 204, and 263 dealing with Financial information. The Government responds in Q148 "Could be a letter from your bank indicating that sufficient funding is available to performn the contract but see K.1 we may also be checking Dun and Bradstreet for financial stability numbers for vendors invited to Phase 2, then Q 204 states the House may use D&B and its up to the vendor on how they want to demonstrate finanical stability. Please confirm the Government requires three (3) years of financial data as part of the submission and that this information should be contained in Tab 1.	The House requires sufficient information to ensure that a vendor is in an adequate financial position to perform the requirement as requested. The vendor should be able to fund the requirement without being dependent on House invoices being paid to continue to perform. The House may use any method at its' disposnal to determine financial stability, past performance, or any other non-technical factor. Inclusion of 3 years' of financial data does not mean the House won't use any available methods to determine contractor responsibility.
66	L.1	Ref: Question and Answer to #92: Do we need to provide resumes for proposed positions for ex: Tier 1, 2, & 3? - Answer: 'Yes'. Please confirm that "Yes' means after contract award.	Yes, all support personnel resumes are subject to review AFTER award, the only resume required with submission at this time is the Program Manager for this effort.
67	L.1 Tab 6	Question 25 specifically calls out resumes and past performance as being excluded from page count. Is Tab 6, in its entirety, excluded from page count, to include corporate capabilities, organization chart, staffing plan and approach, etc.?	Management approach is limited to 5 pages, corporate capabilities (including org chart) and past performance are not part of the technical approach and are excluded.
68	C.3.4	Re: Question 53 in the previous Q&A: Can the House please clarify that when it says 'typically 1-3 trips per month on average, depending on customer demand' that that means 1-3 trips total per month across all ~150 District offices.	The estimate of "1–3 trips per month on average, depending on customer demand" does not represent travel to all ~150 District Offices in a given month. Rather, it reflects the typical overall travel volume anticipated across the program. Actual trip frequency and destinations will vary based on customer demand and operational needs.
69	C.3.4	Re: Question 122 in the previous Q&A: Can the House please confirm that the 150 district office dispersed across the country, including Alaska and Hawaii, do NOT include the OCONUS US Territories (i.e., American Samoa, US Virgin Islands, Puerto Rico, Guam, Northern Mariana Islands)	There are 435 Members in the House of Representatives, each Member has at least 1 district office and many have multiple. Not all district offices always require support, some have their own IT people, some don't.
70	C.3.4	Reference Question/Answer #90. Please confirm that the number of staff that vendors should propose **for its standard, non-Surge LOE pricing purposes** are: 10 Tier 1, 15 Tier 2 and 2 Tier 3.	The total number of contractors will be approximately thirty (30): Tier 1 – up to ten (10) Tier 2 – up to fifteen (15) Tier 3 – up to five (5) The total number of additional contractors to support the Congressional Transition periods will be approximately twenty-five (25): Tier 1 – up to fifteen (15) Tier 2 – up to five (5) Tier 3 – up to five (5)

71	L.2.1	Can the Government please confirm that Tab 2 Executive Summary is included within the 15-page Technical Approach page count.	The executive summary is excluded from the page count. The Executive Summary shall summarize of the Contractor's experience in providing the service to the same or similar clients. Nothing submitted as part of the executive summary will be considered as part of the technical or management evaluation (except the fact it exists)
72	C.3.4	Reference Question/Answer #90: Please confirm that the number of staff that vendors should propose for its **Surge LOE for pricing purposes** are: 15 Tier 1, 5 Tier 2 and 5 Tier 3.	The total number of contractors will be approximately thirty (30): Tier 1 – up to ten (10) Tier 2 – up to fifteen (15) Tier 3 – up to five (5) The total number of additional contractors to support the Congressional Transition periods will be approximately twenty-five (25): Tier 1 – up to fifteen (15) Tier 2 – up to five (5) Tier 3 – up to five (5)
73	Section L.1 Content of Proposals	Can the Government please confirm that Tab 6: Corporate Capabilities and Past Performance requires only the organizational chart, Program Manager resume, and past performance references? The previous Q&A indicated that the Staffing Approach belongs in Tab 4: Management Proposal.	Section L has been updated.
74	General	Can the Government clarify whether, in the event the House is closed due to inclement weather, personnel providing Tier 1 support primarily from remote locations are expected to continue logging in and providing support, or if operations will be suspended during the closure?	The House's Tier 1 support operations are 24/7 and must remain continuously available, regardless of weather or building closure status. While the physical House offices may occasionally close due to inclement weather, Tier 1 support is never suspended.
75	Q&A #94 - Attachment J.1 - Non-Disclosure Agreement	Question 94 notes that Attachment J.1 opens with a header that says J.2 and could it be updated; the answer says "Changed". However, no updated Attachment J-1 was provided as part of Amendment 1. Can the government please send the corrected J-1 attachment?	Because the previous one had J.2 in the header I believe
76	Q&A #234	In the vast majority of responses to questions about incumbents, the House stated that no incumbents exist. However, in response to Question 234 asking whether "incumbents in place for these roles, be eligible for rehire under this contract", the House states, "To be determined". If there is no incumbent, can the House clarify which incumbent personnel, and from which organizations, it is referring to?	There is no incumbent for this requirement, incumbents providing similar services may be considered incumbent personnel

#	Reference	Question	Response
77	Q&A #95 - Section H - Standard Contract Clauses and Q&A #25 - re page limits	The first part of Question 95 asks whether bidders are required to complete and submit Section H as part of their proposals; the government's responded only to the second question regarding page limits, pointing bidders to the response to Qt 25. However, Qt 25 only addresses whether Tab 1 - Administrative is excluded from page limits. Can the government please clarify whether bidders should complete and submit Section H as part of their proposals, or is this document to be submitted after award?	Offerors shall provide information as requested in G.2 and section K, section H requests no information
78	Q&A #62 and Amendment 1, C.10 Remedies	The House responded, "I could go either way on C.10, probably not needed ." Can the House clarify that bidders do not need to provide a proposal response to C.10?	There is no response required in Remedies, that section remains
79	Q&A #30 and #245	While the House specified SLAs in RFP Section C.5, the House states, "We would prefer to hear the vendor's SLA plan" and "We expect vendor to propose service level model." Could the House clarify what it means by "service level model"?	Service Level Model is the framework used to define, manage, and measure performance.
80	Q&A #32	In response to a question requesting a list of District Offices where Tiers 2-3 support may be required, the House stated, "List to be provided at a later date." For bidder clarity for proposal development purposes, can the House clarify whether this list will be provided to bidders before the proposal due date?	There are 435 Members in the House of Representatives, each Member has at least 1 district office and many have multiple. Not all district offices always require support, some have their own IT people, some don't.
81	Q&A #174 and #324	In Question 174, the House states, "there are approximately 150 district office dispersed across the country, including Alaska and Hawaii", and in Question 324, "Member district offices located across the country, CONUS and OCONUS". (a) Can the House confirm that OCONUS refers only to District Offices in Alaska and Hawaii? (b) If not, please provide other OCONUS locations that may require support. (c) If other OCONUS areas require coverage, are the response times the same as outlined in C.5?	There are 435 Members in the House of Representatives, each Member has at least 1 district office and many have multiple. Not all district offices always require support, some have their own IT people, some don't. OCONUS refers to Outside the Continental United States, this includes the US Virgin Islands, Northern Mariana Islands, Puerto Rico, American Samoa, Guam, Alaska, and Hawaii.
82	Q&A #296 and #304 and Amendment 1, Section L.1 (Tab 6)	In response to both Questions 296 and 304, the House states that bidders should include their staffing plan in Tab 4 - Management Proposal. However, RFP Section L.1 (Tab 6) still includes the requirement for the staffing approach/plan (i.e., "The Offeror shall include proposed staffing that addresses the management and timing of staffing decisions .... The staffing approach must be definitive enough ...." Likewise, RFP Section L.1 (Tab 4) does not include a requirement for the staffing approach/plan. Can the House update the L.1 Tab 4 requirement to include the staffing plan/approach requirement and remove the requirement from Tab 6?	The text was removed from Tab 6 description as requested.
83	Q&A #58, 102, 104, 135, 140, 343	Can the House please clarify if it will be providing a pricing template prior to submission? And if yes, when?	No template will be provided

84	Q&A #17 Price Schedule / Page Limit and Amendment 1, L.2.1.2	While pricing volumes are typically excluded from page limits, Amendment 1 and the Q&A response indicate page limits apply to Tab 5 - Price Schedule in the H-TAP proposal response. The response to Question 17 says "see question 25", where Tab 5 - Price Schedule is not cited in the list of excluded tabs. Likewise, RFP Section L.2.1.2 does not list Tab 5 - Price Schedule in the list of tabs or sections excluded from page count. Can the House confirm that Tab 5 - Price Schedule is excluded from page limits?	Price schedules are not page limited
85	Rnd 1 Q&A Q#147	Answer to Q#147 - states that the Executive Summary is "not included in the page limit but should present no new information." Section L.2.1.2. does not include Tab 2 - Executive Summary in the list of sections excluded from the page limit. Can the Government confirm that Tab 2 - Executive Summary is excluded from the page limit and add it to the list in Section L.2.1.2.?	Done
86	Rnd 1 Q&A Q#26	Answer to Q#26 - states that the Acronym List is excluded from the page limit. Section L.2.1.2. does not include the Acronym List as excluded from the page limit. Can the Government confirm that the Acronym List is excluded from the page limit and add it to the list in Section L.2.1.2.? If excluded, may the Offeror include an Acronym List as part of each Tab?	Acronym List is not a required deliverable
87	Rnd 1 Q&A Q#296, Q#304, Q#149	Answer to Q#296 & 304 states that the Staffing Approach should be included in Tab 4 – Management and not in Tab 6 – Corporate Experience; however, the RFP still lists the Staffing Approach in Tab 6. Can the Government confirm that the Staffing Approach should be provided in Tab 4 and update the RFP accordingly? Additionally, Answer to Q#149 requires the Staffing Approach to be "definitive enough to provide the House with a clear understanding of how the Offeror intends to staff this contract (with key and non-key technical personnel) to successfully meet all the requirements of the Statement of Work." Will the Government add the Staffing Approach to the exclusion list in Section L.2.1.2 so that it is not subject to the page limit?	No, that is evaluated as part of your management proposal.
88	L.1. Tab 6 & L.2.1.1.	Should Corporate Capabilities under Tab 6 – Corporate Experience be counted toward the page limits specified in Section L.2.1.1 (NTE 15 pages for the Technical Proposal or NTE 5 pages for the Management Proposal), or will the Government provide a separate page limit for Tab 6?	No, the page limits only apply to tab 3 and tab 4, the only excluded parts for part 4 are listed in L.2.1.2
89	L.2.1.Tab6.i.	The instructions for Corporate Capabilities state: "Provide background and qualifications of the Program Manager to be assigned to the operation and a brief resume (not to exceed 4 pages each)." Should the Program Manager's background and qualifications be included as part of the Corporate Capabilities narrative, or should they be incorporated into the "brief resume (not to exceed 4 pages each)" requirement?	The program managers resume is part of tab 6 as it does not affect the management proposal.
90	Attachment J.1 Rnd 1 Q&A Q#21	Answer to Q#21 states that J.1 should be included as part of the proposal and that it is excluded from the page count, but it did not specify which Tab it should be included in. Can the Government confirm that J.1 should be included in Tab 1 – Administrative and update Section L.1 accordingly?	J.1 is an administrative document and should be included as part of Tab 1
91	Rnd 1 Q&A Q#62	Answers to Q#62 appears to be an internal Government comment and has not been addressed in the RFP. Can the Government clarify whether Q#62 will be formally addressed and, if so, provide updated guidance?	C.10 remains as edited