

RFP OAM26007S - Amendment 0006

Round 4 Questions & Answers

#	Solicitation Reference	Questions from Industry	Government Response
1	J.2 Pricing Sheet Amendment 5	Amendment 0005 states that the total period of performance is 52 months, but the updated J.2 requests four annual SaaS subscription prices (48 months). Please confirm how offerors should price SaaS subscription coverage for the full 52-month period. Should offerors price four full annual SaaS subscription periods only, or should the final partial period through January 31, 2031 be included elsewhere in J.2?	The Base Period is 51 months. Offerors shall price four annual SaaS subscription periods as well as a three month period within the structure provided in Table 1 of the updated Attachment J.2.
2	Amendment 5 Page 9	Please confirm the intended timeline. Is USHR expecting a 24-month implementation period ending with go-live no later than September 30, 2028, followed by 12 weeks of Hypercare, followed by 24 months of Stabilization? If so, this totals approximately 51 months rather than 52 months. Should offerors treat the remaining month as final stabilization closeout, contract closeout, transition support, or a priced support month?	The House expects 24 months of implementation (go live no later than September 30, 2028), followed by 12 weeks of Hypercare, and 24 months of Stabilization, for a Base Period total of 51 months. Attachment J.2 has been updated to reflect a total of 51 months for the Base Period.
3	Amendment 5 Page 9	Is USHR open to an alternate deployment approach within the fixed period of performance? For example, may an offeror propose an 18-month deployment timeline followed by an extended production support or Hypercare period inside the first 24 months. This would potentially change the separately required 12-week Hypercare period and 24-month Stabilization period activities.	The House may consider alternate deployment approaches that fit within the Base Period and still meet the required support windows.
4	Amendment 5 p 14 - Table 3 - Software Implementation Deliverables	Amendment 0005 updates the overall timeline, while several deliverable tables still contain earlier due dates. For example, some deliverables reference Month 16 for go-live-related activities, while the revised period of performance indicates go-live upon completion of the two-year implementation period and no later than September 30, 2028. Will USHR allow offerors to propose updated deliverable dates and frequencies that align with the Amendment 0005 schedule, provided the rationale is clearly stated?	Offerors may propose alternative deliverable timeframes or frequencies, provided the rationale is clearly explained.
5	J.2 Pricing Sheet Amendment 5	Please clarify whether Hypercare should be priced as a standalone J.2 line only, or whether any Hypercare labor could also be embedded in Task 2 Software Implementation (follow up to question 3). This clarification is needed to avoid double-counting or undercounting post-go-live support.	Hypercare support takes place immediately following go live. It should be priced solely under the designated Hypercare line item in Table 1 and Table 3, and is not included within Task 2.
6	p12 - Table 2 - PMO Deliverables	Please confirm whether the Final Project Report and Project Closeout Documentation due at Month 24 should now be treated as implementation closeout deliverables, with final contract closeout documentation due at the end of the 52-month period.	The Final Project Report and Project Closeout Documentation remain due at Month 24. These items should be treated as implementation closeout deliverables associated with the completion of the 24 month implementation period. Final contract closeout will occur at the end of the full period of performance and is separate from the implementation closeout activities.
7		In the updated J.2 Pricing Sheet Amendment 5, please confirm Hyper Care Support does not need a standalone break-out table and should only be priced out in line 10 of Table 1?	Offerors shall complete the designated Hypercare line item in Table 1. A separate table has been included in Attachment J.2 for Offerors to itemize their proposed Hypercare deliverables and provide pricing for each deliverable. This breakout must clearly demonstrate how the Offeror derived the total firm fixed price for the three month Hypercare period.
8		In the updated J.2 Pricing Sheet Amendment 5, please confirm the title of Table 4 includes a typo and that the title should be updated to "Table 4. Detailed breakout of Stabilization Labor Categories & Labor-Hour Pricing- Months "1-6" instead of "Month 1-26".	Confirmed. Attachment J.2 has been updated to reflect the correct month ranges.